INTERIM PROGRESS REPORT ON PAYROLL CLEAN-UP PLAN

Objective: - To formulate and implement measures to clean up the payroll data and ensure integrity of data

PROGRESS AS AT END OF DECEMBER, 2016

MEAS URES	DETAILED	PROGRESS AS AT END DECEMBER,	RESPONSIBIL	TIMELINE		TENURE	COMMENTS
	ACTIVITI	2016	ITY				
	ES						
A. Cleaning of	A.1 . Provide	With effect from September 2014 (recent	CAGD/MDAs	On going			
payroll database	data on the	data submitted is December, 2016) Monthly					
and payroll data	pay roll to all	Mgt. Unit data for MDAs have been					
	Unit Heads for	provided to Sector Ministers.					
	verification	Feedback are updated on the payroll system					
	on the first	by both PPSs and or CAGD					
	day of each						
	month	The feedbacks cover broad range of issues					
		such as					
		1alignment of organizations					
		2.Non alignment of staff 3.request for merger of management units					
		4.Differences between the nominal roll and					
		the payroll data					
		5.deletion of separated staff					
		6.budget overruns					
		As at end June, 2016 the E-SPV system has					
		been deployed in all the 10 regions, namely					
		Gt. Accra, Ashanti, Brong Ahafo, Northern,	CAGD/MDAs	Nationwide		Verification and	Nationwide rollout was
		Upper East, Upper West, Western Central,		rollout		update of data is a	completed in February 2016
		Volta and Eastern regions.		completed in		continuous activity	
		A CALECON LLA		January, 2016			
		As part of the E-SPV validation and					
	A. 2. Use	certification of monthly payroll data, all Heads of management Units in all the ten					
	verified data	regions now certify online the staff to be					
	to update the	paid for their management units for a					
		paid for their management units for a					

M Ol coord the verification of the coord (involution) of the coord (in	A focused training on the report available on the E-SPV has been given to stakeholders of the MDAs and MMDAs as part of the rollout to enable them maximise the benefits of the system. Chief Directors have been sensitized on the verification and collation of data from Districts to Regions and Headquarters of MDAs. Reporting template was developed and circulated to Chief directors. The report for October, November and December 2016 have been circulated CAGD/ F will dinate ication cise oliving f ctors)	CAGD/MOF	On going	Short term	In view of the practical difficulties of collating information from the Districts, it has been agreed that feedback from E-PAYSLIP which is currently being used will serve the same purpose. However, feedback from monthly pay roll reports from Sector Minister (in A1 above) is used to update the pay roll.
_	Salaries of about 47,186 employees with zero bank account were suspended in Sept & Oct. As at end of February, 2015, 44,496 names	CAGD/Audit Service	Completed in Feb, 2015	Audit Service has provided final report and brought	BNI has submitted its investigation report. On 2,005

and possible	have been validated by the Audit Service and				finality to the	people leaving 685 people on
restoration	recommended to be restored for payment.				verification and	which further work was
of	This leaves 2,690 not validated by the Audit				restoration of	expected. 70% of those on
employees	Service onto the payroll.				employees with	which investigation was
with "zero"					zero bank account.	completed were present and
bank	Of the number validated 44,496 have been					were still working. 30% were
accounts.	restored onto the payroll by end January					dead, retired or resigned.
	2015. The names of the remaining 2,690					
	who failed to present themselves to the	A 1:4 C:				
	Auditor General to validate their position	Audit Service,				
	were submitted to the Bureau of National	CAGD & BNI				
	Investigation (BNI) for investigation.					
	February was the last month of update of					
	payroll with suspended names with zero bank					
	account.					
	account.					
	Names not restored as per the Auditor					
	General's report on the validation has been					
	handed over to BNI for investigation and					
	C					
	appropriate salietions to be applied		D 4 C			
	As part of the reforms, a reconciliation of the		_			
	payroll data with that of MOF was					
	undertaken. A preliminary report shows that					
A.5. Audit &	1,277 employees were paid on the payroll		-			
investigation	without the biometric registration.		ongoing.			
of staff with	These staff were suspended and were					Coing forward it has been
zero bank	restored only after biometric registration					
accounts						
						_ :
be restored						
back to the						
payroll (i.e.						
-						started.
ghost						Biometric re enrolment of
investigation of staff with zero bank accounts who may not be restored back to the	payroll data with that of MOF was undertaken. A preliminary report shows that 1,277 employees were paid on the payroll without the biometric registration. These staff were suspended and were		Report from BNI received and further investigation is ongoing.			Going forward, it has been decided to interface the payroll with the biometric data base of SSNIT. As at December 2016 technical discussion has started. Biometric re enrolment of

U b d N v e	Use current biometric data base at MOF to validate employees with zero bank						327,864 staff of CAGD payroll have been completed by SSNIT Discussion on the interface for continuous verification has begun with full participation of PSC because of the HR implication.
re	restored onto the payroll						
S o w fi	A, 6. Suspension of staff without financial clearance	Names without financial clearance were suspended from the payroll by the CAGD Continue to enforce the policy of Financial Clearance as precondition for payment of salary on the payroll.	CAGD			On-going activity	
reference for the property of	A, 7. Use report on feedback from the E-Payslips system to update records (investigate complaints and take necessary action)	Employee feedback from the E- payslip system are forwarded to MDAs for resolution. Meanwhile, some feedback from employees through the E-payslip system have been addressed by CAGD on the payroll	CAGD	Continuous		Ongoing activity	

A, 8. Complete roll out of the E-SP nationwide to enable. Unit head of all MI to review and approstaff to be paid at error of every month.	Ahafo Northern, Upper East and Upper West, Western and Central, Volta and Eastern Regions. E-SPV validation is now mandatory for MDAs and MMDAs in these regions and form the basis of payment of salaries to employees for a particular month.	CAGD	December, 2015	Short term	E-SPV system has been fully rolled out in February 2016. Roll out of system being done with private sector support
A.9. Recovery ineligible payment potential ghost employed	Service at end of February. Recovery of salaries made through the banks are paid into salary suspense bank accounts	Economic and Organized Crime Office (EOCO)/Attorne y Gen. Dept. BNI	A continuing activity	On going	BNI and AG are handling g all prosecution cases including prosecution and recoveries. Final report from BNI has been issued
A, 10. Conduct Audit (th will invo census as well). Outcome audit will used to update th	covering the Ashanti region has been submitted to CAGD for suspension of 2700 staff who did not present themselves for verification. Another batch of 740 people from the Northern and Upper East regions have been submitted for suspension. CAGD has made media announcement for	Public Service Commission /CAGD/MOF	June, 2016		The HR audit was conducted with private sector support by PSC. Findings have been implemented on the pay roll system. Report for other region is yet to be received

payre	roll data	reinstatement					
		0.65.11.00.00					22 22 23 24 25 25 25
A, 11		Staff without SSNIT numbers totalling 27,805	CAGD/SSNIT			Immediate	Names of staff without SSNIT
l	npile list	are on the payroll as at end of June. As at end					numbers have been terminated
of		December, 2015, the total number of staff on					on the payroll pending further
_	loyees	the payroll without SSNIT numbers was					investigation by the BNI.
witho	l I	5,975 of which GES is 1,848 and others					
SSNI		4,127 The 5,975 names have been suspended					
numb	nbers and	on the October payroll and the names will be					
recon		submitted to BNI for investigation.					
with	h SSNIT						
data.	ì.	SSNIT has resumed biometric registration of					
	estigate	contributors with priority being given to GoG					
	loyees	employees on CAGD payroll. This is the first					
on th		step towards interfacing CAGD system with					CAGD made a media
payro	roll who	SSNIT system for periodic verification of		October 2016			announcement to public
	not have	employees. Verification of employees using					servants to go for SSNIT re
SSNI	IIT	the SSNIT system is expected to begin by					enrolment in August. The
numb	nbers.	June 2016.					names of those who fail to
							respond after September will
		So far 327,781 employees on the					be suspended.
		mechanised payroll were re enrolled on					se suspended.
		SSNIT biometric system out of the August					
		total of 467,781 eligible SSNIT contributors.					
		SSNIT biometric registration is expected to					
		be completed by March 2016 and will be					
		followed by continuous verification of staff.					
		Government intends to finalize the biometric					
		validation of all its employees using the					
		SSNIT database by December 2015					
		Initial discussion on the biometric interface					
		with SSNIT has begun and the interface					
		_					
		requirements have been agreed					
		CAGD is only playing supporting role in the					

		process now while PSC assumes full					
		responsibility for this activity					
	, 12	With effect from Eshamon 2015 Netional	GHIPS/			GI	
	iometric	With effect from February, 2015 National Service Personnel are paid monthly on the E-	BOG/Commerci	On sains		Short term	Integration is to be outsourced
	alidation of	zwich.	al banks.	On going			
	mployees at	zwich.	ai banks.				
	ne point of	Use of E-zwich for employees on the mechanized					
	ay ment	payroll, as a form of identity verification at point					
us	sing E-	of payment rests on the success story of payment of National Service allowances on E-zwich.					
ZV	wich	of National Service anowances on E-zwich.					
da	atabase.	Technical Committee of GhIPPS and CAGD					
N.	ational	is developing a nationwide rollout strategy					Activity has been suspended
	ervice	for payment of employees on the mechanized				M edium	due to labour unions agitation.
	ersonnel to	payroll through the E-zwich	MOF/CAGD	June 2016		(integration with	
-	e paid via	GhiPSS has informed CAGD about readiness				current database)	
E-	-zwich	of banks to implement the e zwich system.				current database)	
		CAGD made media announcement for					
		employees in the Greater Accra Region to					
	iometric	begin registration with their salary bankers	MOF (to be			Short term	
	alidation of		done under PFM			Short term	
	mployees		phase 2)				
	n the nechanized	Integrate current biometric database to					
	ayroll	payroll. The current bio database is					
Pa	ayıon	centralized and will notce provide effective	CA CD (CHIDG)				E-zwich roll out was
		system of periodic validation of staff.	CAGD/GHIPS/ BOG/Commerci				temporary suspended because
		Will control of the c	al banks				of labour concerns about
	, 13, ayment of a	With respect to use of the E-Zwich to pay employee on the mechanised payroll, an	ai banks				transaction and loading fees
	% of	exchange of files between CAGD and					for using the card
	alaries on	GHIPSS systems has been completed. Data					
	-zwich ards of	of 78,572 government employees in Greater					
	mployees.	Accra Region has been analyzed, on E-zwich					
	ay all	system. Strategy for roll out being done by					
en	mployees	CAGD/GhIPSS. Stakeholders meetings					

on the mechanized payroll via E-zwich Request all employees on the mechanized payroll to register for E-zwich on regional basis, starting with Greater Accra Region A, 14. Implement improved business processes with introduction of E-payroll input forms that provide ready audit trail to act as deterrent to submission of fraudulent forms.	between GhIPSS and MoF as well as various Labour Unions and the Cabinet Committee on Payroll management has taken place in preparation for the roll-out to Public Servants on CAGD payroll as a whole. GhiPSS has provided certification on the readiness of the banks for the E-zwich. The large scale roll out was however stalled in June when the labour Union raised concerns about the transaction fees for using the SMART cards. Procurement process for the award of contract for the development of the E-forms have reached the stage of tender evaluation. System has been developed, training is currently being conducted for trainers before full roll out.	CAGD/PSC	June 2016		Short term	To be outsourced. Procurement process has been completed. Training for trainers of end users completed but the budget for rollout is awaiting for funding from MOF.
Automation of all other input forms will be undertaken by CAGD under	Interim report for third quarter 2015 has been					

	A, 15 Inter Ministerial Committee will publish quarterly report on implementati on of the Clean-up plan.	produced and published. Report for period ending June, 2015 has been approved by Cabinet Committee on payroll and published. This interim report for the first half of the year 2016 is also ready.					Publication of the last report is done in December 2016.
B .Merger of payrolls	B, 1. Alignment of Management Units to the correct Divisions/De pt. and the Ministries and alignment of staff to the correct management units	Alignment of management units on the payroll has been completed. However, reconciliation of the data with the HR data of MDAs has revealed some fall outs that are being reviewed and addressed with MDAs, PSC (as part of HRMIS) and CAGD. Fall outs in the Chart of Accounts have been addressed.	CAGD	Completed		Short term	Combination of Internal and Outsourced resources.
B, 2. Aligning		PPD3 data onto IPPD2 and is to be completed by end of	GD	Merger of the two data bases to be	Short term	Outsourced & Internal	completed

	I	1	T		I	I
of the	December 2015		completed by			
structure			September 2016			
of data in	Loading and reconciliation for January to June data					
IPPD3 to	has been done.					
IPPD2 and	Developed the section of CEC data as IDDD 2 has					
vice versa	Parallel data capture of GES data on IPPD 2 has					
and	been done up to June 2016. It was originally planned					
loading of	to start using the single system to run all payroll					
data on	from June but E&Y quality assurance reveals some					
IPPD3 to	fall outs that nmust be fixed before the system will					
IPPD2 and	be used in September.					
vice versa						
B, 3Audit	Audit of payroll system with merged data	CAGD	Completed	Short term	Audit has been outsourced.	
of the						
Payroll	The CAGD contracted Messrs Ernst and Young a				The audit which is a system	
systems	private Audit Firm to audit the two payroll systems				audit of a computer	
	(IPPD 2 and IPPD 3). It may be recalled that KPMG				environment was expanded to	
	conducted a payroll assurance on the IPPD 2 payroll				include issues on the HR	
	system in 2012 and submitted its report to the				practices at the MDA level.	
	CAGD. The auditors have submitted a final					
	Report in August which was also presented to some					
	Development Partners on 21st October 2015.					
	Control the bound of the EQV to find the					
	Contract has been signed with E&Y to fix the					
	following issues in the report on which substantial work has been done.					
	i) Development of updated user manual ii) Quality assurance on IPPD3		December 2016			
	migration		December 2010			
	iii) Closing of system security gap				Work is in progress and is	
	iv) Full review of approved allowances				expected to be delivered in	
	Tun review of approved allowances				_	
	Other items going through tender process at IFMIS				December 2016.	
	are:					
	a) Continuous data validation on IPPD2					
	a, Continuous data vandation on n 1 D2	1				

	The state of the s	T				
	b) E-SPV interface with Payroll					
	c) Full implementation of responsibility					
	matrix in the integrated environment					
	d) Audit of selected management units based					
	on risk assessment					
	e) Training for key officers					
					Procurement process is	
					completed and actual work has	
					started by KPMG.	
					-	
			Ongoing.			
C, 1.	The potential risks associated with reporting	CAGD	Completed		Executed by OCS Consultants.	
Upgrade	platform as noted previously have been addressed as					
of Payroll	part of the payroll upgrade. The reporting tables are					
	now permanent structures within the application					
	itself and are viewed.					
	Processing time for payroll on IPPD 2 has been					
	reduced from 21days in 2011 to 3days in 2015. More					
	time is now devoted to payroll checking, including					
	time for E-SPV validation.					
	time for E-SF v validation.					
C, 2.	Audit issues raised in the KPMG reports on user	CAGD/MDAs	September, 2015	Short term	Internal and Outsourcing	
Review of						
			l.			

	·	1	•			·
user access	access have been largely addressed.				System Administrators for	
on the					payroll, GIFM IS have been	
system	User responsibility per our business rules has been	CAGD/MDAs			identified with clearly defined	
	reviewed and user assignment on the system is being				roles to enable them regularly	
	updated. The existing responsibility matrix assigned				update user access on the	
	to users has been reviewed and dormant users				system	
	removed from the system. Existing users of the					
	system at the Treasury headquarters and PPSs are					
	being assigned responsibilities based on specific					
	tasks they perform. This task is expected to be					
	completed end October, 2015					
C. 3	Review to be done by March, 2016 when all system	CAGD	Completed 2013			
Develop	improvements processes would have been completed	CAUD	Completed 2013			
an ICT	improvements processes would have been completed					
policy to						
guide ICT						
manageme						
_						
nt						
D,1. Submi	Some payroll fraud cases are currently in the courts	Attorney General's	On going		On going	
t	and others are being investigated by BNI	Dept./BNI				
recommen						
dations for						
prosecutio						
n as						
identified						
in the						
investigati						
ve report						
a report						
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D 4 D 1		CACD	G .:: .:	0 :	
D, 2 .Bank		CAGD	Continuing activity	On going	
Accounts					
have been					
opened at					
Regional					
level for					
transfer of					
salaries in					
suspense.					
These					
accounts	This activity has been re-evaluated. The decision is	CAGD	June, 2016	completed	
are	to rely on outcome of HR audit to be undertaken by	Criob	3 dire, 2010	completed	
monitored	PSC to update the payroll				
by the	1 be to apatic the payton				
CAG	New guidelines to be adopted after completion of				
Directors	all reviews on the payroll		completed		
at the	an reviews on the payton		completed	This was undertaken by E&Y	
regional				Consultants.	
level.					
D. 3.					
Large					
scale					
public					
audit to be					
launched.					
D, 4. New					
payroll					
manageme					
nt					
guidelines					
to be					

adopted						
D.5 Interface the 8 Public Universitie s, Police Service and GRA payrolls into the GIFM IS Financials	GRA interface file is tested and completed.	CAGD	August 2016	Medum Term	ProVision Consultant has been procured to lead the interface process	
F,1 ,Integratio n of Payroll to GIFMIS HRMIS, GIFMIS Financials and GIFMIS Hyperion (budget)	Integration of IPPD2 into GIFMIS financials was completed in June 2014 Integration of GIFMIS financials has been completed. Work is currently on-going on the integration of HRMIS and Hyperion onto to the payroll	GIFMIS Team/MOF and PSC Completed	June 2017	Short term	Integration of GIFMIS Financials and Hyperion Budget is completed, Payroll and HRMIS is ongoing and partly completed as at December 2016. Whilst HRMIS and Budget is yet to be undertaken.	
To the state of th	Tall offers in demandant and be interesting with	CACD	1 2017	CI . A. I.	I.4	
E, 2.Impleme nt	Full effect is dependent on the integration with GIFM IS HRM IS and Hyperion.	CAGD	June 2017	Short/M edium term.	Internal resource and /Outsource consultant.	
budgetary control over payroll	The objective of this activity was to integrate the payroll system (IPPD), the HRM IS and the GIFM IS financials to run on common database. This would also help implement set-ups to achieve seamless					

Payroll integration with GIFMIS Financials	posting of payroll cost into the General ledger for reporting in the Public Accounts, instead of the manual journalisation. As part of the process, the Payroll Structure has been aligned with the Harmonised Chart of Accounts (Organisational Segment), vis-a-vis the budget structure. So far, the integration has been completed and the payroll structure has also been aligned to the CoA awaiting availability of server environment (cloned instance) to carry out final testing of the set-ups for deployment. Ultimately, budgetary controls would be achieved when the HRMIS is fully functional and deployed to MDAs.					
E,3 .Install replication server on IPPD2 to ensure continuous data capture onto the payroll. Manageme nt has adopted an alternative approach	Replication server is to ensure availability of the system to MDAs during payroll run to allow for data entry. Solution developed for continuous data capture – awaiting testing and implementation by December 2015. Business and validation processes have been reviewed to facilitate implementation. Solution for pre-validation for data entered for Personnel Processing Sections developed – awaiting testing The development of the workflow is at testing stage. The system is expected to go live in December, 2016	CAGD	March, 2017 Dec, 2016	Short term	This activity has been linked to the transaction processing and workflow system under IFM IS tender process completed, KPMG selected and kick off has began	

that will						
allow data						
entry						
round the						
clock and						
in addition						
provide for						
online						
approval						
of entries						
by MDAs						
and the						
validation						
by CAGD.						
E,4.Disast	The DR is currently up and running. However,	CAGD	October 2015	Short/M edium and		
er	network limitations only allow updates twice a	CAGD	October 2013	Long Term.		
Recovery	week.			Long 1 cm.		
Implement	week.					
ation at Ho	However, the Eastern corridor fibre now in Ho, is				In view of the network	
for all	expected to enhance the connectivity so that daily				challenges facing the DR site at	
GIFMIS	updates can be achieved.				Ho, alternative arrangement has	
	updates can be acmeved.				been made for a Hot standby to	
application					be placed at NITA data center	
S						
					in Accra	
					in Accra.	
E, 5.		CAGD/CONSULTA	On going			
E, 5. Network		CAGD/CONSULTA	On going		Installation of Redundant	
Network		CAGD/CONSULTA NT	On going			
Network Connectivi			On going		Installation of Redundant	
Network			On going		Installation of Redundant	
Network Connectivi ty	Support of the hardware and Software are				Installation of Redundant	
Network Connectivi	Support of the hardware and Software are outsourced through a Service Level Agreement with		On going On going		Installation of Redundant	

and Software support	Service providers				
	1. Services currently outsourced	CAGD		Developed IPPD 3 and provides system support for the IPPD 3 System Processing of monthly Payroll (for GES and Pension) has been outsourced Payroll is processed based on data keyed into the system by MDAs	
	2. Support services for the IBM servers and operating systems	CAGD	On going	Periodic support for the IBM servers and operating systems outsourced	